

# **Reduced Rate Application: Frequently Asked Questions**

#### APPLICATION PROCESS AND ELIGIBILITY

## 1. What is the application based on? Am I eligible?

The application is based on your total household income. To be eligible to receive our reduced rate, your total household income will have to be below \$60,000/year. You will receive a 50% discount on all CCNM Integrative Cancer Centre (CCNM ICC) services and therapies (this does not include products e.g. mistletoe). In addition, you need to be a patient of the CCNM ICC and have a current or previous cancer diagnosis.

# 2. How do I apply for the reduced rate?

To apply, you must complete a copy of the CCNM ICC Reduced Rate Application.

All new patients receive a copy of the application if they provide their email address. The application is also available on our website on our Fees page under Subsidy Program: <a href="https://ccnmicc.ca/appointments/fees">https://ccnmicc.ca/appointments/fees</a>. You can also request a copy by emailing us at ccnmclinics@ccnm.edu or calling 416-498-9763.

We require the most recent Notice of Assessment for all household members over the age of 18 to be submitted with your application as proof of income.

#### 3. What if I don't have a copy of my Notice of Assessment?

If you do not have your most recent Notice of Assessment, you can contact Canada Revenue Agency at 1-800-959-8281 to request it.

#### 4. How long does it take to process the application?

It can take up to 10 days to process the application.

If you would like to have the discount applied to your first appointment, you will have to wait 10 days for the application to be processed. You will be charged regular appointment rates until your application is approved.

## 5. Where do I send the completed reduced rate application?

Your completed application can be emailed, faxed, or dropped off at the clinic main reception located at 1255 Sheppard Avenue East, Toronto, Ontario M2K 1E2, Email: <a href="mailto:ccnmclinics@ccnm.edu">ccnmclinics@ccnm.edu</a>, or Fax: 647-689-5794

#### **DISCOUNT AND SERVICES**

#### 1. How much of a discount will I receive?

The following percentage will be deducted from the cost of your appointment/therapy. If your income is above \$60,000 you would not be eligible for the reduced rate.

| Total Household Income | Discount Amount |
|------------------------|-----------------|
| \$60,000 or less       | 50%             |

## 2. What ICC services will the reduced rate be applied to?

The reduced rate will be applied to ALL services offered by the CCNM ICC including the following:

- All appointments with a naturopathic doctor (including mistletoe consultations)
- Acupuncture
- Massage
- Psychotherapy
- Yoga Therapy and Classes
- IV Therapies (visit cost only)

#### 3. How much will my naturopathic appointments cost if I am approved?

The full-price cost for a new patient appointment is \$225.00 and follow up appointments are \$130.00. The table below lists the cost of the appointments with the discount applied:

| Total Household Income and<br>Discount Amount | Cost of New<br>Patient<br>Appointment | Cost of Follow Up<br>Appointment |
|---|---------------------------------------|----------------------------------|
| Less than \$60,000 at 50%                     | \$112.50                              | \$65.00                          |

## 4. What if I am already approved for the reduced rate with the Robert Schad Naturopathic Clinic?

Our reduced rate is generously sponsored through donations from corporate sponsorship of the CCNM ICC specifically to help support people living with the effects of cancer.