



Reduced Rate Application: Frequently Asked Questions

APPLICATION PROCESS AND ELIGIBILITY

1. What is the application based on? Am I eligible?

The application is based on your total household income. To be eligible to receive our reduced rate, your total household income will have to be below \$60,000/year. You will receive a percentage discount off of all CCNM ICC services and therapies depending on your total household income.

2. How do I apply for the reduced rate?

To apply, you must complete a copy of the CCNM ICC Reduced Rate Application.

All new patients receive a copy of the application if they provide their email address. The application is also available on our website on our Fees page under Subsidy Program: <https://ccnmicc.ca/appointments/fees>. You can also request a copy by emailing us at icinfo@ccnm.edu or calling 416-498-9763.

We require the most recent Notice of Assessment for all household members over the age of 18 to be submitted with your application as proof of income.

3. What if I don't have a copy of my Notice of Assessment?

If you do not have your most recent Notice of Assessment, you can contact Canada Revenue Agency at 1-800-959-8281 to request it.

4. How long does it take to process the application?

It takes approximately 2 weeks to process the application.

If you would like to have the discount applied to your first appointment, you will have to wait 2 weeks for the application to be processed. You will be charged regular appointment rates until your application is approved.

5. Where do I send the completed reduced rate application?

Your completed application can be emailed, faxed, or dropped off at the clinic main reception located at 1255 Sheppard Avenue East, Toronto, Ontario M2K 1E2:

Email: hhuang@ccnm.edu

Fax: 647-689-5794

DISCOUNT AND SERVICES

1. How much of a discount will I receive?

The following percentages will be deducted from the cost of your appointment/therapy. If your income is above \$60,000 you would not be eligible for the reduced rate.

Total Household Income	Discount Amount
\$50,000-\$60,000	20%
\$40,000-\$50,000	30%
\$30,000-\$40,000	40%
Under \$30,000	50%

2. What ICC services will the reduced rate be applied to?

The reduced rate will be applied to ALL of the services offered by the CCNM ICC including the following:

- All appointments with a naturopathic doctor (including Mistletoe consultations)
- Acupuncture
- Massage
- Psychotherapy
- Yoga Therapy and Classes
- Injectables (Mistletoe and B12)
- IV Therapies

3. How much will my naturopathic appointments cost if I am approved?

The full-price cost for a new patient appointment is \$200.00 and follow up appointments are \$120.00. The table below lists the cost of the appointments with the discount applied:

Total Household Income and Discount Amount	Cost of New Patient Appointment	Cost of Follow Up Appointment
\$50,000-\$60,000 at 20%	\$160.00	\$96.00
\$40,000-\$50,000 at 30%	\$140.00	\$84.00
\$30,000-\$40,000 at 40%	\$120.00	\$72.00
Under \$30,000 at 50%	\$100.00	\$60.00

4. What if I am already approved for the reduced rate with the Robert Schad Naturopathic Clinic?

If you are already approved for the reduced rate with Robert Schad Naturopathic Clinic you will receive 50% off of all of the services and therapies at the CCNM ICC.